Team Care Is Better Care for You

At Family Medicine-Mountain View, our goal is to offer you complete, expert care whenever you and your family need it. That’s why we provide a team approach to the office visit, called **Team Care**, where a medical assistant helps providers during the entire appointment. The result? Providers can direct all of their attention on you—the patient.

Benefits of a Team Care approach:

- Increases face-to-face time with your provider
- Allows for more same-day appointments
- Ensures that your medical record is accurate and complete
- Helps ensure preventive health measures are recommended and documented

Your office visit is divided into four (4) phases:

- **Phase 1**: The medical assistant collects information from you based on a standardized list of questions so that no important information regarding your visit is missed.
- **Phase 2**: The medical assistant presents the information to the provider in the room with you to ensure that you know exactly what the provider is told.
- **Phase 3**: A plan of care is developed by the provider and included in your electronic medical record by the medical assistant. During this phase, you may ask the medical assistant to leave the room if you wish to discuss an issue with the provider privately.
- **Phase 4**: The medical assistant carries out the provider’s orders, including prescriptions, ordering tests, entering referrals, administering shots and providing further information as needed.

**Family Medicine-Mountain View**

*Celebrating 35 years of serving Greer!*

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